

## TERMS & CONDITIONS

### TSA Surveying Course with ProQual Level 3 Diploma in Engineering Surveying

#### 1. RESERVATIONS

Places on TSA Surveying Courses are secured by the return of a signed contract, which will be forwarded to you when the booking is made. Joining instructions will be sent out with our invoice six weeks prior to commencement.

#### 2. FEES & VAT

Fees must be paid in full at least seven (7) days before the commencement of the course. Failure to do so may result in the student's place being allocated to someone else. VAT at the standard rate will be added to all our invoices.

#### 3. DELEGATE SUBSTITUTION

Substitutions can be made for the nominated student only by liaison with The Survey Association. Every attempt will be made to accommodate your requirements.

#### 4. CANCELLATION CHARGES

A signed contract in respect of the TSA Surveying Course will form a firm financial commitment by the Client Company in respect of all tuition.

In the event that you have to cancel your booking for this course, **cancellation fees** will be charged as detailed below:

- two weeks' notice prior to commencement date 10% of the invoice
- one weeks' notice prior to commencement date 20% of the invoice

If the invoice raised is for three blocks paid in advance, just the first two-week block would require a cancellation fee. No cancellation fee will be charged before this two-week period.

Cancellations will be looked at on an individual basis.

#### 5. COURSE CANCELLATION BY TSA

The Survey Association reserves the right to cancel a course at any time without liability. In these circumstances, delegates will be offered an alternative date. Where an alternative date cannot be provided, the training costs will be refunded in full.

#### 6. PROQUAL LEVEL 3 DIPLOMA IN ENGINEERING SURVEYING

Please see separate T&Cs for this diploma.